

Thank you for purchasing your SJM VIP package for

Il Divo

DATE: 6th December

VENUE: Bath Forum

VIP REGISTRATION LOCATION: Forum Coffee & Tap House - VIP Bar

VIP REGISTRATION OPENS: 17:45

VIP REGISTRATION CLOSES: 18:10

IL DIVO CHRISTMAS MAGIC VIP GUEST PACKAGE

Experience this festive concert from one of the very best seats in the house

A unique opportunity to meet Il Divo before the concert and have your photograph taken with them

Receive an exclusive Il Divo VIP seasonal gift

Pick up your commemorative VIP laminate

- Please note that the above timings are for the VIP package only and do not represent the main show times, please check with the venue on the day of the show for the specific show times if required
- For any venue information, and information regarding their COVID-19 policies, please visit the venues website - <https://www.bathforum.co.uk/Groups/221242/Venue.aspx>
- If you have any difficulties in finding the SJM-VIP registration desk, please ask a member of venue staff or security to assist you
- You must collect your SJM-VIP package at the event, as we are unable to send any packages out after the event
- If you have any questions regarding your VIP package, please get in touch using the Contact Us form on our website - www.sjm-vip.com/ContactUs

Your Photo

- You will have a photograph taken by our VIP Manager at this event, in order to prevent the spread of Covid 19 our VIP team are **unable to facilitate any photos or selfies on your own device**
- Photos will be available to download from our website from 72 hours after the show
- Please visit www.sjm-vip.com/DownloadYourPhotos you will need to enter the code **CHRISTMAS5** when prompted

We hope you enjoy the event!

COVID-19 Requirements For This Event

For entry into the Il Divo Christmas Magic VIP Guest Package, you will need to demonstrate your Covid-19 status to the VIP Manager upon check in, by providing:

- Proof of a negative lateral flow test (such test to be taken within 24 hours prior to attending the event at the venue)
- **or**
- Proof of full vaccination - both doses received (with the second at least 14 days prior to the arrival at the venue)
- Proof of double vaccination must be shown via the NHS App Covid-19 Pass, or for those without smart phones by showing a letter obtained from the NHS either by calling 119 or through this link - <https://www.nhs.uk/conditions/coronavirus-covid-19/covid-pass/get-your-covid-pass-letter>
- We are unable to accept NHS Covid-19 vaccination cards as proof of vaccination
- Please do not bring lateral flow test strips to the venue with you
- This is in addition to any requirements already set out by the venue, we reserve the right to implement additional entry requirements to mitigate the spread of Covid-19
- If you are unable to provide proof of the above requirements, you will not be permitted entry to the Il Divo Christmas Magic VIP Guest Package
- If you are exempt from the above on medical grounds please be prepared to show proof on arrival

Important Information About Your Experience

- The VIP session will take place before the main show, please arrive at the time stated on this letter as we cannot guarantee admission if you arrive late
- Il Divo are excited to meet you on this tour, however due to the ongoing pandemic a clear Perspex screen may be in place between yourself and the artists, this will eliminate any potential risk and allow the tour to continue
- Social distancing will be enforced at all times during the experience
- Face masks, coverings or visors must be worn at all times during the experience
- You will not be required to wear a mask whilst having your photo taken with Il Divo, but you must follow all directions given by staff
- If you are exempt from wearing a mask on medical grounds please be prepared to show proof on arrival
- Masks and hand sanitiser will be provided but we encourage you to bring your own
- No intoxicated patrons will be allowed to attend the photo session, this is non negotiable and will be determined by staff on the day
- Please do not bring gifts or items to be signed by Il Divo, whilst they appreciate your kind gesture they are unable to accept gifts or sign any items at this time